09/992,231

IN THE CLAIMS

Cancel claims 14, 16-18, 21, and 28-30.

1-10. (canceled)

11. (previously presented) A method of supporting self-service terminal transactions and printing tickets at a self-service terminal, the method comprising the steps of:

receiving authorizations for self-service terminal transactions at a self-service terminal from a transaction host over a secure network connection;

wirelessly transmitting the identity of the self-service terminal from a portable communication device to a remote server, the self-service terminal having a printer engine, the printer engine coupled to both a wireless receiver and a fixed channel, the printer engine operating to receive print data from both the wireless receiver and the fixed channel;

requesting the remote server to print a ticket at the identified terminal by the portable communication device;

wirelessly transmitting ticket information to the wireless receiver from the remote server; and

receiving ticket information at the printer engine from the wireless receiver.

12. (previously presented) A method of retro-fitting a self-service terminal supporting self-service terminal transactions to add the ability to print tickets at the self-service terminal, the method comprising the steps of:

identifying a self-service terminal having a printer module, the printer module coupled to a fixed channel of the self-service terminal;

coupling a wireless receiver to the printer module; and

providing the fixed channel and the wireless receiver alternative access to the printer module to retrofit the self-service terminal to support printing of self-service terminal

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transaction data when the fixed channel has access to the printer and to print tickets when the wireless receiver has access to the printer.

13. (previously presented) A method according to claim 12, wherein the self-service terminal is an automated teller machine (ATM) and wherein the fixed channel couples the ATM to an ATM network, the method further comprising:

receiving authorization for a financial transaction at the ATM from a transaction host over a secure ATM network connection; and

printing financial transaction information received from the ATM network by the printer module.

14-21. (canceled)

22. (previously presented) The method of claim 11 wherein the self-service terminal is an automated teller machine (ATM).

23. (previously presented) The method of claim 11 further comprising:

printing the ticket information at the self-service terminal by the printing engine.

24. (previously presented) The method of claim 23 further comprising:

wirelessly transmitting confirmation of the printed ticket to the remote server.

25. (previously presented) The method of claim 11 wherein the self-service terminal includes a coupler to determine whether data received from the wireless receiver or the fixed channel is directed to the printer engine at any given time.

26. (previously presented) The method of claim 11 further comprising:

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storing a plurality of templates, each template representing a predefined image to limit the amount of ticket information wirelessly transmitted.

27.   (previously presented) The method of claim 12 further comprising:
printing customized data received from the wireless receiver.

28-30. (canceled)

31.   (previously presented) The method of claim 11 further comprising:
downloading specific web pages to assist a user in ticket printing from the remote server to the portable communication device.

32.   (previously presented) The method of claim 11 further comprising:
transmitting authentication data from the portable communication device to the self-service terminal;
authenticating said authentication data by the self-service terminal; and
printing the ticket by the self-service terminal only upon authenticating said authentication data.

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